Gamificación en el desarrollo de condiciones para la autorrealización de los estudiantes de instituciones de educación superior

Gamification in developing readiness for selffulfillment in students of Higher Educational Institutions

Liudmyla Tsurkan^{1*}, Mykola Dubinka², Nataliia Savchenko², Lidiia Slipchyshyn³, Mykhailo Kalenyk⁴

¹Alfred Nobel University, Dnipro, Ukraine I

²Volodymyr Vynnychenko Central Ukrainian State Pedagogical University, Kropyvnytskyi, Ukraine

³National Pedagogical Drahomanov University, Kyiv, Ukraine4

⁴Sumy State Pedagogical University named after A.S. Makarenko, Sumy, Ukraine



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*CORRESPONDENCE

Liudmyla Tsurkan __ larkal | 1835@gmail.com

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Resumen

El artículo tuvo como objetivo estudiar las peculiaridades sobre la gamificación a través del desarrollo de condiciones para la autorrealización de los estudiantes de instituciones de educación superior en el curso de la educación. La investigación involucró pruebas, análisis de factores y procesamiento de datos estadísticos. Se utilizaron los siguientes métodos de investigación: la Escala de Bienestar Psicológico de Ryff, y el Inventario de Orientación Personal. La confiabilidad de las herramientas y los métodos se determinó empleando el $\,\alpha\,$ de Cronbach. Los datos estadísticos se procesaron mediante el coeficiente de correlación de Spearman y la prueba de Fisher. Durante la investigación se obtuvieron los siguientes resultados. La Escala de Autoaceptación tiene la media aritmética más baja, además está dentro del límite inferior de manifestación. No hay indicadores altos en esta escala. La mayor parte de la muestra, el 61,25%, tiene un nivel de autoaceptación medio, de los cuales el 32,5% son estudiantes del grupo experimental (GE) y el 28,75%, estudiantes del grupo de control (GC). El 21,25% de los estudiantes del grupo control y el 17,5% del grupo experimental presentan un bajo nivel de autoaceptación característico. Con base en los datos obtenidos, es posible afirmar inequívocamente la efectividad de la gamificación en el desarrollo de condiciones para la autorrealización de los estudiantes.

Palabras clave

educación innovadora, tecnologías de educación, metodología eficaz, educación superior, bienestar psicológico.

Abstract

The article aims to study the peculiarities of the issue of gamification when developing readiness for self-fulfillment in students of higher educational institution in the course of education. The research involved testing, factor analysis, and statistical data processing. The following research methods were used: the Ryff Scales of Psychological Well-Being; the Personal Orientation

Inventory. Reliability of tools and methods was determined using Cronbach's $\,\alpha$. Statistical data were processed using Spearman's correlation coefficient and Fisher's test. The following results were obtained during the research. The Selfacceptance Scale has the lowest arithmetic mean, also within the lower manifestation limit. There are no high indicators on this scale. The largest share of the sample — 61.25% — has a medium self-acceptance level, of which 32.5% are students of the experimental group (EG) and 28.75% —students of the control group (CG). A low level of self-acceptance is characteristic of 21.25% of students in the control group and 17.5% in the experimental group. Based on the obtained data, it is possible to unequivocally assert the effectiveness of gamification in developing students' readiness for self-fulfillment.

Keywords

innovative education, educational technologies, effective methodology, higher education, psychological well-being.

I Introduction

I.I Relevance

The development of scientific innovations implies that new tools for the implementation of digital transformation in the educational sector appear every few years. It is very important to find a comprehensive application of these technologies in the educational process. Digital tools are increasingly being used not only for acquiring professional competencies by students, but also for the development of their psychological qualities. These qualities are primarily aimed at adapting students to the real work process. The gamification of the educational process is one of the "gentle" tools for student adaptation (Rojo-Ramos et al., 2022).

Gamification is the process of using game elements and game technologies in a non-game context. Recent scientific studies covered the issue of the use and application of gamification as a concept in various spheres of life in sufficient detail. Such modern technologies as gesture control, controllable displays and augmented reality enabled applying the gamification principles in even more diverse areas. However, a scenario implying that gamification may enter the stage of stagnation is not excluded. The reason is the lack of scientific research on understanding game design and user interaction strategies (Shutenko et al., 2021).

Three components of the definition of gamification can be distinguished:

- the game elements;
- game technologies or game design in other words;
- it may have a non-game context.

Game elements are a set of tools that create the experience of a game, typically including but not limited to points, levels, patches, rankings, avatars, rewards, missions (Cattaneo et al., 2022).

Game technologies are the process of arranging and structuring all the elements included in the game, and it requires the practical skills of a game designer. A non-gaming context is defined as an activity that is not a game for its own sake or just for the enjoyment. Such activity has goals beyond the game, for example, acquiring knowledge, developing readiness for self-fulfillment, building professional self-identity, etc. (Manzano-León et al., 2021).

The understanding of the theory and practice of the development of gamification in historical retrospect in terms of the application and implementation of game elements is one of the urgent issues in this respect. According to scientifically proven principles and algorithms that rely on evolutionary aspects of

development, the gamification concept can be an effective alternative to traditional educational tools (Dichev & Dicheva, 2017).

The study of the game from the perspective of the culture shaping factor provides it with such characteristics as free activity, a game space, internal order, as well as the absence of material interest. The sense of gaming is not in individual, but in social life, in the course of which the individual strives for self-development and improvement, creating new cultural phenomena. In this aspect, game helps to strengthen and maintain social ties. In this regard, the technology of gamification of the educational process can be used to develop students' readiness for self-fulfillment (El-Telbany & Elragal, 2017).

The study of the problem of students' self-fulfillment in modern society is relevant for the following reasons. Self-fulfillment of the individual is considered as the embodiment of social experience learned by a person in particular forms and products of activity, which entails the development of an individual as a social subject. This helps to see the connection between personal and social development embodied in every act of self-fulfillment. There is a need to use this connection to stimulate both personal growth and social development (Garett & Young, 2019).

Modern science distinguishes several aspects of the study of self-fulfillment, which are listed below. The philosophical aspect is worth mentioning in the first place. It studies the essence, structure, place, role and meaning of self-fulfillment in the life of an individual and society. Second, the psychological aspect plays an important role in understanding self-fulfillment. It studies the process of self-fulfillment from the perspective of individual characteristics, personal qualities, temperament, abilities, etc. Finally, the pedagogical aspect should be mentioned, which determines the content of education, means, methods, techniques, conditions of learning and education, which contribute to the successful self-fulfillment of a person (Ge, 2018).

Self-fulfilment has a socially determined nature and is manifested in productive activity that is based on human needs in establishing connections, in a system of orientation, and in transcendence (creation). Positive freedom is a precondition for successful self-realization, which means the unity of a sense of belonging to the world and independence from it at the same time. The basis of positive freedom is the spontaneous activity of the whole personality. Spontaneous activity is the free activity of an individual, determined by creative abilities. The gamification of developing readiness for self-fulfillment is aimed at building such creative abilities (Kotukh, 2021).

1.2 Unaddressed Issues

Despite numerous studies on both the issue of gamification of the educational process and students' self-fulfillment, there are still a number of unaddressed issues. There is still a need to develop a concept of socio-pedagogical support for students' self-fulfillment in the course of the educational process in HEIs. There are significant contradictions between the social demand for the self-fulfillment of the individual in the education process and insufficiently studied principles of social-pedagogical support focused on self-fulfillment. There is a lack of research that resolves the contradiction between the increased need for pedagogical theory in the development of methodological foundations of self-fulfillment and the lack of a concept of pedagogical activity aimed at the HEI students' self-fulfillment. Finally, the problem of using the latest technologies, such as gamification, in students' acquisition of not only hard skills, but also in building soft skills, still remains unaddressed. The aim of the research was to study the impact of gamification of the educational process on developing readiness for self-fulfillment in HEI students.

1.3 Objectives

- 1. Define the main elements of students' well-being and measure readiness for self-fulfillment in students who study with and without gamification tools.
- 2. Identify actual areas of self-fulfillment of Higher Education Institutions (HEI) students.
- 3. Identifying the impact of gamification on developing readiness for self-fulfillment in HEI students.

2 Literature Review

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There are a number of terms in the scientific literature that have a certain intersection with gamification, but cannot be completely identified with it. In particular, this is discussed in the work of Bachtiar et al. (2018). The authors write that the scholars are trying to separate this term from the world of video games and mobile game applications. The authors insist on the social essence of gamification as a process.

According to Bai et al. (2020), the wide development of computer games and consumer interest draw attention to the gamification of various social processes. Researchers note that gamification is an effective way to increase loyalty and involve participants in socially significant processes. The goal of gamification can be to increase the productivity of social structures.

The authors of this study were interested in academic works that consider the applied aspect of gamification in various areas of professional activity. Those studies are presented by a number of authors, such as Zahedi et al. (2021). For the most part, the researchers presented a description of the motivational opportunities of gamification in terms of the use of various game elements, and even the psychological and behavioural results of non-financial incentives.

Speaking about the study of gamification in the educational sector, we note that the conceptual and terminological uncertainty of this concept reduces the possibilities of its study and practical use. The above fully applies to the research of gamification in the educational sector, which was conducted by Marouf and Brown (2021). In particular, it states the need for comprehensive use of elements of game technologies for the students to acquire applied knowledge.

Although game theory is not directly related to game development or gamification, it is based on rational decision making. The authors of the article Kysil and Shyshuk (2022) proved that the basis of human actions is often determined by the emotional component (irrationality and stereotypes), and not by specific decision-making criteria. Accordingly, if game theory is applied while making decisions taking into account the emotional component, the optimal strategy for the organization's development can be found. Self-fulfillment of each person is a part of the general self-fulfillment process of all humanity.

An important contribution to the science of self-realization was made by Synyshyna and Yakovytska (2021). The study empirically examines three basic human needs: competence, relatedness, and autonomy. Researchers argue that each of these needs appears to be essential to ensure the optimal functioning of the natural propensities for growth and integration. These needs are also necessary for productive social development and personal well-being.

lvtzan et al. (2013) studied the determinants of self-fulfillment of an individual. The authors consider it a complete system capable of self-organization. According to the authors, self-fulfilment is aimed at the integration of all areas of human activity. It contributes to activation and harmonious resolution of such processes as, for example, self-determination, choice of living environment, etc.

Wang et al. (2022) believe that a person reveals his/her inner potentials and vital forces in the course of activity. The authors propose to consider self-fulfillment from the standpoint of three words: actualization - tension - relieve.

Cherniavska and Khokhlina (2021) understand self-fulfillment as the process of a person's realization of his/her natural predispositions, individual psychological features. This process must necessarily bring benefit to society or the team. Self- fulfilment accompanies a person's throughout life, but is not uniform, with certain "peaks" of development.

Apat and Swain (2022) define a harmonious personality as a personality in which the internal dynamic structure is optimally integrated and life activities develop optimally. According to the authors, a harmonious personality is satisfied with his/her mental health, ability to get along with others, good adaptation to different situations. But there is no reason to consider such a personality as a standard for everyone, because this structure is individual.

If we summarize different definitions and opinions, we can conclude that gamification is the use of game approaches that can be extended in computer games for non-game processes. This enables increasing the

involvement of participants in completing applied tasks, using products and services, and increasing customer loyalty. Gamification is necessary to make any object or process exciting enough to attract the attention of youth and even older generations. That is why gamification today is an attractive tool of modern pedagogical technologies. In particular, gamification of developing students' readiness for self-fulfillment should become a new educational trend.

3 Methodology

3.1 Research Design

The effectiveness of this research is determined and evaluated by both quantitative and qualitative indicators. They were measured in the course of observation, then compared and analysed. This was followed by an interpretation of the obtained data. The research was conducted in several stages (Table 1).

Table 1. Stages of the research on gamification of developing HEI students' readiness for self-fulfillment.

Item No.	Stage	Period	Stage Description
I	Summative	April 2021	Determining the aim and objectives of the research. Formation of control and experimental groups from among students. Selection of research tools and methods.
2	Formative	September 2021 – June 2022	Implementation of pedagogical conditions of innovative education in order to develop readiness for self-fulfilment with the involvement of gamification (for the experimental group) and traditional teaching methods (for the control group). Study of the main components of self-realization using the RPWB. Study of students' self-actualization using the POI. Carrying out statistical processing of the obtained results. Drawing conclusions based on the obtained results.
3	Final	September 2022	Processing research results. Summing up.

3.2 Sampling

The experiment was conducted at Kyiv National Economic University named after Vadym Hetman. The experimental groups included 119 students, the control groups included 120 students aged 18 to 21. The study of students' self-fulfilment under the influence of the pedagogical conditions of the experimental educational gamification technology was conducted for one year. Students of 2nd-4th years of study of the Faculty of Marketing and Institute of Information Technologies in Economy took part in the experimental work. This sample enables conducting a reliable study of the impact of gamification on developing students' readiness for self-fulfilment.

3.3 Methods

- I. The testing method implemented through the following techniques. The study involved the Ryff Scales of Psychological Well-Being (RPWB) (Ryff, 1989). This questionnaire is designed to diagnose a person's actual well-being and measure the manifestation of the main components of self-fulfilment. These components include the following elements: positive relations with others, autonomy, environmental mastery, personal growth, purpose in life, self-acceptance. The stimulating material of the questionnaire consists of 84 statements. Answers are evaluated on a 6-point scale. The second method was the Personal Orientation Inventory, (POI) (Fogarty, 1994). The test is based on the self-actualization idea. The scales of the questionnaire describe the main areas of self-actualization, which is interpreted as a person's desire to fully reveal and realize his/her personal potential. The higher the score on the scale, the more pronounced a particular feature of the personality, which is a component of self-actualization.
- 2. Factor analysis is a procedure by which a large number of variables are reduced to a smaller number of independent variables called factors. Highly correlated variables are combined into one factor. The purpose of factor analysis is to find such complex factors that explain the existing relationships between variables as fully as possible.
- 3. Fisher's test which is calculated by the formula:

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$$F_{\text{empirical}} = ((2 * \arcsin(\sqrt{P_1}) - (2 * \arcsin(\sqrt{P_2})) * \sqrt{\frac{n_1 * n_2}{n_1 + n_2}}.....(I)$$

where PI – the percentage of participants of the first group who have the sought-after characteristics, which are expressed in fractions of a unit; P2 – the percentage of participants of the second group who have the sought-after characteristics; n1 – number of observations in Sample 1; n2 is — number of observations in Sample 2.

4. Spearman's rank correlation coefficient:

$$r_{\rm S} = 1 - \frac{6(\sum d^2)^2}{n^3 - n}$$
....(2)

where d – the difference between the ranks of the combined values of the features (regardless of its sign); n — the number of pairs. Correlation analysis was performed in the course of the study both for the data obtained in the control group and for the data obtained in the experimental groups.

5. The reliability and validity of the selected methods was tested using the Cronbach's alpha (Ali & Bhaskar, 2016). It characterizes the internal consistency of the test items and is calculated by the formula:

$$(N-1)\left(\frac{\sigma_x^2-\sum_{i=1}^N\sigma_{Y_i}^2}{\sigma_x^2}\right)....(3)$$

where σ_{x}^{2} – total test score variance;

 $\sigma_{Y_i}^2$ – i element variance.

3.4 Ethical criterion

The research is based on the academic principles of integrity and respect for the individual. The research excludes the possibility of discrediting on any grounds and is conducted for the academic purposes only. Tools and methods are selected according to the principles of reliability, verification of the obtained results and professionalism. All research participants gave their informed consent to the personal data processing and the publication of research results. Each research participant was assigned a code in order to maintain objectivity and privacy.

4 Results

The study of the factors of students' personality harmony using the K. Riff's method revealed that there were no respondents with a high level of psychological well-being in the total sample. The lack of a high level of psychological well-being among young students can be justified by the immature personality. Figure I shows the distribution of the arithmetic means of the scales using the Psychological Well-being (PWB) Scale for the total sample in ascending order.

The Figure I below demonstrates that the Positive Relations with Others scale has the largest indicator. This is determined to the fact that students are full of hopes and expectations at a young age during the period of study. This enables them not only to think more positively, but also to accept negative challenges more smoothly. This circumstance is particularly interesting for the study of the impact of gamification on readiness for self-fulfillment because this technique is a "training environment" for working out complex behavioural reactions.

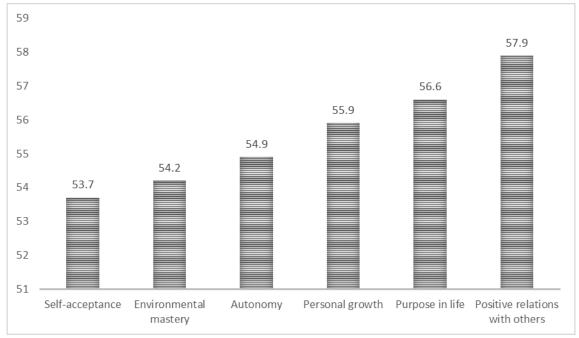


Figure 1. Indicators of respondents for the RPWB.

This study requires considering the structure of the Self-acceptance scale in more detail. The Self-acceptance scale has the lowest arithmetic mean, which is also within the lower manifestation limit. There are no high indicators on this scale. The largest proportion of the sample — 61.25% — has a medium level of self-acceptance, of which 32.5% are students of the experimental group, and 28.75% — of the control group. A low level of self-acceptance is characteristic of 21.25% of students in the control group and 17.5% of students in the experimental group. A low level of self-acceptance characterizes the respondents as people who are dissatisfied with themselves, disappointed by the events of their past, who are worried about some qualities of their personality, and have a desire to be different from who they are at the moment. A correlation analysis was performed next. A correlational analysis between the Ryff Scales of Psychological Well-Being (RPWB) identified several significant correlations (Table 2).

Table 2. Correlational analysis of RPWB.

	Self-perception	Environmental	Autonomy	Personal	Purpose	Self-
		Mastery		Growth	in Life	Acceptance
Self-perception	1.000	344**	-0.083	0.201	.221*	0.014
Environment mastery	344**	1.000	0.010	0.010	-0.008	0.034
Autonomy	-0.083	0.010	1.000	258*	0.001	0.001
Personal growth	0.201	0.010	258*	1.000	0.002	0.080
Life goals	.221*	-0.008	0.001	0.002	1.000	-0.009
Self-acceptance	0.014	0.034	0.001	0.080	-0.009	1.000

^{*} Correlation is significant at 0.05 (two-tailed)

Inverse correlations are observed between Personal Growth and Autonomy scales (p \leq 0.01), that is, the higher the level of positive relations with others, the lower the level of autonomy. Personal Growth and Environmental Mastery (p \leq 0.05). This shows that the more pronounced personal growth, the less able a person is to manage the environment and control external activities. There is a direct correlation only between the Self-perception and Purpose in Life scales (p \leq 0.05): the more developed a person's ability to cultivate close relationships, the clearer he/she defines his guideline in life.

A separate direction in the work was the correlation analysis of the identification of the relationships between the social and personal and internal criteria, which is measured using the self-actualization test (SAT). A study of students' readiness for self-fulfillment was conducted at the experimental stage for this purpose. Rank correlation analysis of using the Spearman's rank correlation coefficient is shown in Figure 2.

^{**} The correlation is significant at 0.01

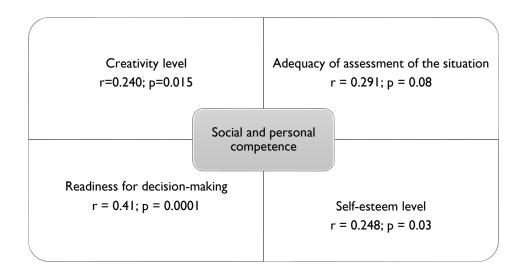


Figure 2. Rank correlation analysis using Spearman's rank correlation coefficient.

It can be concluded based on the obtained data that social and personal competence contributes to students' self-fulfillment (external and internal criteria). The implementation of gamification is reflected in the development of social and personal competence, which is related to an internal criterion — self-actualization and an external criterion. Data for internal and external criteria are presented below. The research found significant relationships between the adequacy of the assessment and the level of communication skills in the students of the experimental groups, self-esteem and readiness for decision-making. The obtained data show that students with a high level of communicative abilities assess the situation more adequately and vice versa: students with a low ability to adequately assess the situation have lower communicative abilities. The relationship between self-esteem and readiness for decision-making suggests that students with higher self-esteem are more willing to make independent decisions. The social and personal competence of the students of the experimental and control groups was assessed at the summative stage of the experiment (Table 3).

Table 3. The level of social and personal competence of students at the summative stage of the research in the experimental and control groups.

		Level, %				
	High	Sufficient	Medium	Low		
CG	0	23	40	37		
EG	0	26	43	31		

According to the data presented in Table 3, the ratio of research participants with different levels of social and personal competence in the experimental and control groups does not have significant differences. This testifies to the correct formation of groups and the validity of further research results. The levels of the final stage of the study are provided below (Table 4).

Table 4. The level of social and personal competence of students at the final stage of the research in the experimental and control groups.

	Level, %				
	High	Sufficient	Medium	Low	
CG	2	22	43	21	
EG	22	31	30	17	

A comparison of students with different levels of social and personal competence in the experimental and control groups at the summative and final stages showed that, in general, high and sufficient levels prevail in the experimental groups, while the medium level prevails in the control group. The results of the summative stage were compared with the results of the final stage using the method of mathematical statistics — Fisher transformation — to identify changes in the studied groups (Table 5).

Table 5. The value of Fisher transformation at the final stage of the experiment.

	Level, %				
	High	Sufficient	Medium	Low	
CG to EG	2.667**	1.788*	0.456	0.045	

^{*-} differences are reliable at $p \le 0.05$.

The research conducted at the final stage of the experiment revealed significant differences in the number of research participants with high and medium levels of social and personal competence in the experimental and control groups. After the end of the experiment, there were more participants with a medium level in the CG than in the EG, but fewer with a high level ($p \le 0.05$). Taking into account the fact that there were no such differences at the summative stage of the research, we can say that the greater number of students with a high level of social and personal competence in EG compared to CG is the result of the implementing gamification.

5 Discussion

As Aldemir et al. (2018) and Buckley and Doyle (2017) stated in their studies, the gamification process has long gone beyond the entertainment industry and now applies to all spheres of life, from education to career building. Unlike most other forms of translating culture, games have an important characteristic that reflects one of the key values of the network society – interactivity. This means that they imply the direct participation of the individual and invite to co-creation. At the same time, Bouchrika et al. (2019) express a rather sceptical opinion in their work regarding the assessment of the development of the digital society and the role of gamification in this process. The authors call for a more intensive integration of gamification technology into all areas of social life.

So, in the context of the relevance of gamification, it is important to arrange existing approaches to its understanding, to develop recommendations for the use of gamification in an applied aspect. Yanchuk (2021) notes the lack of such recommendations. The potential of gamification in the field of educational practice has not been fully realized. The study by Mechus and Smotr (2021) was surveyed within the scope of this article, who considered gamification as a motivation management tool in the field of education. However, the study by Pereiaslavska and Kozub (2021) indicates a comprehensive coverage of the mechanisms of introducing gamification into the educational field in the academic literature. However, it is absolutely necessary to conduct similar studies in other areas of professional activity in order to understand the specifics and features of using game mechanics.

We can state the high relevance and need for the development of well-thought-out gamified systems of non-financial incentives, as Swacha (2021) indicated. Gamification contributes to the improvement of the organization performance without significant changes in production processes, enables introducing game elements into the daily actions of employees in order to increase work motivation. Positive changes occur not as a result of changes in labour processes, but due to increased involvement of employees in the work process.

The research relies on the study of the multifaceted nature of students' self-fulfillment, which does not always enable obtaining objective information about the state of the process and the prospects for its further development. The works that examine the connection between self-fulfillment and the use of the latest pedagogical technologies are of particular significance for this research, for example Potsikaylo (2021). According to the authors, self-fulfillment is verified at a practice-oriented level, which includes the content and meaning of the concept and the pedagogical conditions for the effectiveness of sociopedagogical support. The theoretical propositions of the study are indirectly confirmed in the work of Kotukh (2021). In particular, the author comes to the conclusion that readiness for self-fulfillment should become a multifactorial component of personality development.

The works of Cattaneo et al. (2022) and Rojo-Ramos et al. (2022) are particularly important for this research. The authors of both studies do not consider gamification as a reliable tool for developing readiness for self-fulfillment of the individual. On the contrary, both studies emphasize the need for a social educational component to achieve the goal.

^{** -} differences are reliable at p≤0.01.

The theoretical significance of the research is the proposition of applying gamification technologies to increase the level of students' readiness for self-fulfillment. The study covers all the necessary theoretical and methodological material, and a number of significant works on the topic are surveyed. The practical significance of the obtained results is that the proposed model of implementing gamification is based on the students' use of the gaming environment of computer games as a solution to an end-to-end problem. The reliability of research results is ensured by basing on achievements in the field of pedagogy and psychology, theory and teaching methods, verification of research results in the real educational process, statistical calculations.

The main limitations were caused by the imperfection of the tools because of the selection of non-parametric indicators as the subject of the research. Measurement of non-parametric indicators occurs only with the help of indirect signs. Besides, the research was complicated by the martial law introduced as a result of the full-scale aggression of the Russian Federation on the territory of Ukraine.

6 Conclusions

The relevance of the research is determined by the growing attention to advanced educational technologies. The study is also conditioned by the need to find and implement innovative methods of developing students' readiness for self-fulfilment in the course of the educational process in HEIs. The obtained results of the study indisputably testify to the effectiveness of the application of gamification of the educational process in HEIs for developing students' readiness for self-fulfilment. The study proved that the readiness for self-fulfilment according to indirect indicators among the students of the experimental group is significantly higher than among the students of the control group. The pedagogical conditions for the application of gamification technologies in the educational process were created for the students of the experimental group during the study. Students of the control group studied in the standard pedagogical conditions. Future research should focus on further search for effective methods of developing HEI students' readiness for self-fulfilment. It is necessary to expand the existing toolkit for the possibility of organizing individual work with each student taking into account their individual characteristics.

7 Conflict of Interest

The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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